Energy Consumers Australia

BOARD OF DIRECTORS MEETING 16 JUNE 2016 AGENDA ITEM 12 BOARD COMMUNIQUE – 16 JUNE 2016

## Energy Consumers Australia Board Meeting Communique 16 June 2016

## Meeting with AER

The Board met with the CEO and senior executives from the Australian Energy Regulator. The AER briefed the Board on the current and emerging issues in its work program.

## Learnings from other energy markets

The ECA Senior Economist briefed the Board on the outcomes of the OECD Forum, and his meetings with the OECD Behavioural Economics team.

Those provide useful insight to inform ECA's work with stakeholders, including the three collaborative projects arising from the 2016 ECA <u>Foresighting Forum</u>.

## **ECA Initiatives**

The Board was briefed on the recent activities of each ECA Directorate, and advised on the progress of a number of ECA initiatives, including

- <u>ECA advocacy</u>: The Board discussed ECA's Advocacy Agenda, which will outline ECA's approach in each of its five strategic market priorities.
- Regional Listening Tour: ECA has now held forums in Tasmania, South Australia,
   Victoria and New South Wales (and will visit Queensland later this month). The
   consultations have furnished insight into a range of issues and concerns of rural and
   regional consumers, particularly small business. The Board considered how best to
   ensure decision-makers were aware of their concerns.
- Energy Consumer Sentiment Survey: The Board was briefed on the most recent
  analysis from the Survey, which will be publicly launched at the COAG Energy Council
  meeting in July 2016. The Survey maps variations in residential and small business
  consumer satisfaction in each State and Territory, providing a detailed picture of
  consumer confidence in the market.