

FORUM TERMS & CONDITIONS

By registering and paying for the Energy Consumers Australia 2027 Foresighting Forum to be held in Sydney NSW on 24 & 25 February inclusive, you are agreeing to the following terms and conditions.

Event fees

Event fees are quoted in Australian dollars (AUD) and include GST. Inclusions are described on the Forum website.

Payment

Registration is not confirmed until payment in full has been received. Energy Consumers Australia reserves the right to refuse entry until such time as the payment is settled if payment is not received prior to the event.

Payment can be made:

- Online by credit card (Visa, Mastercard, American Express). Please note credit card surcharges apply.
- By invoice / electronic funds transfer

Registration cancellations

A substitute delegate can be nominated to attend in your place at any time up to 48 hours prior to the start of the event.

Should you be unable to find a replacement and seek a refund, the following applies:

- 60+ days prior to event start date: A \$50 administration fee applies
- 60 - 15 days prior to event start date: 50% refund of fees
- Less than 14 days prior to event start date: No refund of fees

Refunds will be processed minus associated booking fees and charges if applicable.

Accommodation cancellations (where applicable)

Accommodation is provided for a small number of supported advocates. All other participants will need to organise their own travel and accommodation.

Where accommodation bookings are made through the registration site these can be cancelled up until 30 days out from the event. Inside 30 days a cancellation fee equivalent to 100% of the booking value will be applicable.

Where a cancellation is unavoidable within 30 days the organisers will try and resell your room to avoid penalty, but no guarantee can be made.

All changes to registrations or accommodation must be made in writing.

Refunds

Where a registrant is entitled to a refund under the provisions of Registration Cancellation on above or special Cancellation provisions (Special Provisions), the amount will be returned in full to the original payer and by the same method as the original payment. Energy Consumers Australia will make its best endeavours to refund within ten (10) business days.

Special Provisions (event cancellation, postponement, enforced restrictions and change of format)

- Event Cancellation: Should the event be cancelled, due to government enforced restrictions, delegates are entitled to a full refund of their registration less any merchant or booking fees incurred during the process. Expenses incurred for travel, accommodation or other costs associated with attendance are the responsibility of the attendee.
- Event Postponement: Should the event be postponed attendee registrations will automatically be transferred to the new date, with attendees having the option to transfer their registration to another party up until 48 hours from the event start date (per the event terms and conditions). The event cancellation and refund provisions in above will take effect from the new confirmed date.
- Enforced Restrictions: Should attendee participation in the event be impacted by government enforced restrictions (such as border closures, lockdown, or mandatory quarantine) a full refund will be given, where the attendee is directly impacted (i.e., located in a state where mandatory lockdown is in affect).
- Change of event format: The organiser reserves the right to change the delivery format of the forum at any time should they believe it necessary for the health and safety of event participants. Full or partial refunds will be at the organiser's discretion.

Disclaimer for Forum materials

The information presented has been prepared for general information only and does not in any way constitute recommendations or professional advice.

While every effort has been made and all reasonable care taken to ensure the accuracy of the information contained in these materials, this information should not be used or relied upon for any specific application without investigation and verification as to its accuracy, suitability and applicability by a competent professional person in this regard.

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Copyright

No part of the forum recordings or presentations may be reproduced in any form without the written permission of Energy Consumers Australia.

Notice of filming & photography

By attending the Forum, you consent to being photographed, filmed, or otherwise recorded. These images and recordings may be used by Energy Consumers Australia for promotional purposes, including but not limited to, marketing materials, websites, social media, and future event promotions. If you do not wish to be photographed or recorded, please notify us in advance at foresightingforum@energyconsumersaustralia.com.au or inform our staff at the event.

Data Collection & Use

We collect personal information from attendees and other stakeholders to assist in providing the best event experience, including pre and post event communication.

The type of personal information we collect about you may include your name, address, telephone number, email address, company and/or business information and details and other details where appropriate.

With this information, in full or part thereof, we:

- Organise event and attendee requirements with suppliers (venues, outsourced catering, transportation etc)
- Book accommodation or travel where requested or required
- Share with our valued partners or sponsors (name, organisation, and state ONLY in line with privacy legislation). Where contact details will be passed on to a third party you will always be asked to opt in.

- Add you to the Energy Consumers Australia marketing database for future communication. You can opt out of receiving communication by unsubscribing by emailing the team or through the online options provided in the individual communications.

You can view Energy Consumers Australia's full [privacy policy](#) here for further information or contact the privacy officer via info@energyconsumersaustralia.com.au.

Contact

Please contact the forum team with any queries at forum@energyconsumersaustralia.com.au.