

NATIONAL CONSUMER ROUNDTABLE ON ENERGY A G E N D A

Date: Thursday 22 June, 2017
 Venue: Mercure Grosvenor Hotel, 125 North Terrace, Adelaide
 Facilitator: Bob Weymouth
 Convenor: Jo De Silva

DAY 1			
TIME	SESSION TITLE	PURPOSE	PRESENTER/NOTES
8:45 - 9:00	<i>Coffee</i>		
9:00 -10:00	<u>New member induction</u>	<ul style="list-style-type: none"> Overview of energy policy and market nationally 	Presentation and discussions – for new members, but established members are welcome to join and share insights
10:00 -10:30	<i>Morning Tea</i>		
10:30 – 10:45	Welcome and introductions	<ul style="list-style-type: none"> Overview of agenda 	Jo De Silva, SACOSS Bob Weymouth, facilitator
10:45 – 11:00	RT Business from last Roundtable	<ul style="list-style-type: none"> Discuss future of NEMchat and any other non-policy issues raised last meeting 	Mark Henley, Uniting Care Australia
11:00 – 12:00	COAG Energy Council update	<ul style="list-style-type: none"> Update from SA jurisdictional representatives on the current and future work priorities of CEC 	Rebecca Knights, Department of State Development, SA
12:00 – 12:45	<i>Lunch</i>		
12:45 – 1:45	Energy and climate change policy	<ul style="list-style-type: none"> Update and discussion on the Finkel and Climate Change reviews 	Helen Wilson, Department of the Environment and Energy
1:45 – 2:00	<i>Tea break</i>		
2:00 – 3:00	Limited Merits Review	<ul style="list-style-type: none"> Update on the LMR, including discussion of recent federal court and tribunal decisions 	Brooke Greenwood & Julia Mansour, PIAC
SCHEDULED BREAK			
5:00 – 6.30pm	SACOSS organised drinks – Casablanca – 12 Leigh St, Adelaide		

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DAY 2			
TIME	SESSION TITLE	PURPOSE	PRESENTER/NOTES
8:45 - 9:00	<i>Coffee</i>		
9:00 – 9:45	Masterclass on NEM and key electricity market concepts	<ul style="list-style-type: none"> Explanation of how the NEM functions, including key electricity market concepts 	Brian Nelson, AEMO
9:45 – 10:30	Gas and coal supply	<ul style="list-style-type: none"> Update on projected gas and coal supply restraints 	Luke Sumner, AEMO
10:30 - 10:45	<i>Morning tea</i>		
10:45 – 11:15	Smart Homes	<ul style="list-style-type: none"> Discuss recent RMIT research 	Yolande Strengers, RMIT
11:15 – 12:45	AEMC Consultation	<ul style="list-style-type: none"> AEMC to consult with RT delegates on their Strategic Priorities Review 	Kris Funston, AEMC Michael Bradley, AEMC
12:45 – 1:30	<i>Lunch</i>		
1:30 – 2:30	AEMC rules changes and future work priorities	<ul style="list-style-type: none"> Discussion about AEMC rule changes and future work priorities 	John Pierce, AEMC Anne Pearson, AEMC
2:30 – 2:45	Feedback forms	<ul style="list-style-type: none"> Complete forms 	All
2:45 - 3:00	<i>Afternoon tea</i>		
3:00 – 4:00	Emerging issues	<ul style="list-style-type: none"> Open discussion about any emerging issues, including Smart meters and cost reflective pricing Customer protection framework 	Dean Lombard, ATA Mark Byrne, TEC Jo De Silva, SACOSS
4:00pm	<i>Close Day 2</i>		

Action items

Item	Responsible	Timeframe
Trial 'Groups.io' with the RT Steering Committee	SACOSS/RT Steering Committee	Next RT
Circulate speaker presentations	SACOSS	WIP
Update the New Members Induction presentation to include information on: <ul style="list-style-type: none"> The new energy supply chain (micro-grids, peer-to-peer energy trading) New technology (e.g. battery storage) 	SACOSS	Next RT
Create a sub-group of RT participants to consider what mechanism for review of AER's determinations would best serve the interests of consumers, given the likely abolition of the LMR process (Jo has the sub-group list): Craig, Lauren, Doug, Sabiene, Ben, Simon		
Create a sub-group of RT participants to consider concessions reform and formalise a joint submission (Jo has the sub-group list) Lauren, Kellie, Craig, Simon, Dean, Fiona, Wendy, Jennie, Mark H, Cynthia, Emma, Peter		
Circulate list of current projects and reports to RT participants	SACOSS	WIP
<u>Suggestions for future RT sessions (from discussions during Adelaide RT and also from feedback forms):</u> <ul style="list-style-type: none"> Session on solar Feed in Tariffs (how they are set, differences across states etc.) Update and changes in energy market since last Roundtable AEMC distributed energy market project How are governments preparing to address affordability issues associated with market transition? A breakout session options forum, where attendees can nominate topics and invite others to join More practical applications (e.g. RMIT research findings) State of play for embedded networks More discussion between advocates would be good. Perhaps a series of questions relation to topics and policy solutions Rule changes to allow consumer generation and storage How excess infrastructure is going to be written off Speaker from the Energy Security Board ACCC on Retailer Costs (Retailers on A/C's and how costs are shown, and should all be standardised for comparison) 	SACOSS/RT Steering Committee	WIP

National Consumer Roundtable on Energy June 2017 Organisation Delegate List

Organisation
Energy Consumers Australia
Kildonan UnitingCare
Consumers SA
Brotherhood of St Laurence
Total Environment Centre
ACOSS
SACOSS
St Vincent de Paul Society Victoria
Public Interest Advocacy Centre
UnitingCare Wesley Bowden
Western Australian Council of Social Service
Queensland Council of Social Service
Uniting Communities
Primary Producers SA
Consumer Action Law Centre
SACOSS
Northern Alliance for Greenhouse Action
Alternative Technology Association
Consumer Policy Research Centre
NSW Council of Social Service
Public Interest Advocacy Centre
UnitingCare Wesley Bowden
SACOSS
Care Financial Counselling Service
Victorian Council of Social Service
Uniting Communities
Council on the Ageing Queensland
SAFCA
Consumer Policy Research Centre
Brotherhood of St Laurence

Roundtable Feedback Form Analysis

Ratings

Aspect	Average	Comments (taken from low & high scores)
New Member Induction	8.6	<ul style="list-style-type: none"> Extremely worthwhile - even though not my first Roundtable We need to update slides but session well received. Need acronyms sheet
COAG Energy Council Update	6.9	<ul style="list-style-type: none"> It was fantastic to be able to have a discussion about such topical issues General public servant speak and I was looking forward to current insights - disappointed
Energy and Climate Policy	7.6	<ul style="list-style-type: none"> I was very impressed/interested and "enabled" - more of her please For me, the comments and questions from RT were more useful than the presenter
Limited Merits Review	8.0	<ul style="list-style-type: none"> Impressive communication of very complex content Interesting but a bit beyond me
Networking Drinks Day 1	8.8	<ul style="list-style-type: none"> Very generous and good location. Great interaction - thank you Always a highlight but nice to go out of the hotel!
AEMO Session	7.9	<ul style="list-style-type: none"> A bit technical, but interesting and useful Got a bit bogged down with the detail and didn't get to big issues
Smart Homes	8.2	<ul style="list-style-type: none"> Really eye opening research. A great session Interesting insights
AEMC Consultation on Strategic Priorities	7.4	<ul style="list-style-type: none"> I am sure valuable for many, it over my head and couldn't hear Learnt a lot
AEMC Rule Changes and Future Work	6.7	<ul style="list-style-type: none"> John does love to mumble, but he provided a useful insight into RET/contracts today! Got a bit bogged down and didn't get to Anne's presentation
Venue & Catering	7.7	<ul style="list-style-type: none"> Healthy, plentiful and a hotel staff member who provided great service. 8 for room and facilities - daylight and space Room good, food not much (insufficient veg)
Accommodation	6.1	<ul style="list-style-type: none"> Weird old place, not without charm though Clean and cheerful, bit annoying without wifi
Facilitator	8.8	<ul style="list-style-type: none"> Excellent Great Job!

Question 1: What did you like most about this Roundtable meeting?

Response	No.
Ability to hear about current issues from experts	5
Meeting people/networking	4
Collaborative discussion on new/emerging issues	3
Learning/Improving understanding	3
AEMC explanation of the contract market	2
Climate and Energy session (Dpt of Environment and Energy)	1

Question 2: What did you like least about this Roundtable meeting?

Response	No.
Level of assumed knowledge required/lack of pre-Roundtable material to familiarise with key topics/issues	3
Difficulty in hearing speakers/participants	2
AEMC Strategic priorities session (info too broad)	1
AEMO Session (too unstructured)	1
Discourse around renewables	1
Accessibility of PowerPoint slides (colour schemes used)	1
Accommodation	1
The 2 hour break between 3pm to 5pm (People left as gap was too long)	1

Question 3: Is there anything specific you would like to see on the Agenda for future Roundtable meetings?

Response	No.
Session on solar Feed in Tariffs (how they are set, differences across states etc.)	2
Update and changes in energy market since last Roundtable	2
AEMC distributed energy market project	1
How are governments preparing to address affordability issues associated with market transition?	1
A breakout session options forum, where attendees can nominate topics and invite others to join	1
More practical applications (e.g. RMIT research findings)	1
State of play for embedded networks	1
More discussion between advocates would be good. Perhaps a series of questions relation to topics and policy solutions	1
Rule changes to allow consumer generation and storage	1

How is excess infrastructure going to be written off	1
Energy Security Board - someone from this to speak to the group	1
ACCC on Retailer Costs (Retailers on A/C's and how costs are shown, and should all be standardised for comparison)	1

Question 4: What do you value most about the Roundtable in general?

Response	No.
Sharing information/ideas/ expertise/knowledge with other participants	10
Hearing from decision makers and authorities	3
Building understanding of issues	2

Question 5: see ratings on page 1

Question 6:

Other comments

- Thank you for organising this and inviting me. Kept well to time and no tech problems - always a good thing. High quality of speakers.
- Might be useful to add a question about whether feedback is from a first timer or longer term participant? (or absolute beginner, learner, confident about energy knowledge). Maybe a list (circulated before RT) of helpful docs for pre-reading? E.g. AEMC Approach Paper.
- Thanks for the hard work put in to make this happen.
- Thank you. I felt that some discussions went into too much technical detail for the newbies. Some discussions could have been taken off line.
- Can I come again in November? The developments between now and then are too exciting to miss an interstate perspective. I would think I could contribute to it as well.
- Love the Roundtable! Is Good!
- Think the final session - seeking views and discussing options / solutions is a really useful part of the roundtable. Suggest we might have more sessions like this throughout / at the end of technical sessions where advocates can discuss topics (Heather l'Anson)
- Organisation was good.