

Senior Manager, Community Programs

Energy Consumers Australia

📍 Sydney CBD | Permanent, full-time (open to flexibility)

Why join us?

- ✅ Be part of a small, expert team making a big difference for energy consumers
 - ✅ Create national engagement programs that connect civil society, policy and community
 - ✅ Produce high-impact events and shape platforms for stakeholder collaboration
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About Energy Consumers Australia (ECA)

Energy Consumers Australia is the national voice for residential and small business energy consumers. As the energy system transforms, we're working to ensure that households and small businesses are supported, included and heard—especially as Australia moves toward net zero.

We work with governments, regulators, industry and community to improve policy, strengthen protections and deliver fair outcomes for consumers.

What it's like to work at ECA?

<https://youtu.be/U6CnfBJtuf0>

About the role

As **Senior Manager, Community Programs**, you'll lead the design and delivery of events and engagement platforms that bring people together to make the energy system better for consumers across Australia.

You'll shape and run a structured calendar of events, stakeholder briefings and working groups—collaborating across teams to build shared understanding, connection and momentum. You'll work closely with advocacy, communications and grant teams to deliver programs that are timely, engaging and meaningful.

This is a role for someone who can both *conduct the orchestra* and *get stuck in*—equally comfortable designing a program, building alliances, producing events, and managing details behind the scenes.

Who you are

This role would suit someone who has, for example, worked as a **producer**, in **stakeholder engagement**, or led **community programs** in complex or mission-driven settings.

You're a natural connector, creative problem-solver and skilled organiser with:

- Experience managing events, programs or outreach initiatives from start to finish
- Strong communication and relationship-building skills
- A collaborative and thoughtful working style
- Confidence juggling multiple priorities and timelines

You'll be at the heart of one of the most challenges and opportunities of our time—ensuring the energy transition works for people.

What we offer

- Hybrid work model (3 days in-office, 2 days WFH)
 - Extra ECA leave days on top of standard annual leave
 - Learning and development support
 - A collaborative, values-led team that gets things done
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How to apply

Send your CV and a brief cover letter (1–2 pages) to ed@knightonconsulting.com.au

Subject line: *Senior Manager, Community Programs*

Applications will be reviewed as they are received.

We are a proud member of the Australian Disability Network. Need adjustments during the recruitment process? Get in touch with us—we'd be happy to support you.

Want more information? [Access the position description here.](#)