

2017 Foresighting Forum #energyfuture17

Collaboration in the changing
energy sector
Nefley Hetherington, ECA



Working collaboratively is part of Energy Consumers Australia's DNA



Objective

- To promote the long term interests of Consumers of Energy with respect to the price, quality, safety, reliability and security of supply of Energy services by **providing and enabling strong, coordinated, collegiate** evidence based consumer advocacy on National Energy Market matter of strategic importance or material consequence for Energy Consumers, in particular Residential Customers and Small Business Customers

Questions our working group asked ourselves



Why collaborate?



How does effective collaboration come about?




What do we need to make collaboration easier?



Why – shared load

“A job is easier shared”

“The energy sector is resource and time intensive so working together is important”



Why – the issues are complex

“We need to
improve conversation
across the sector”

“The energy sector has
been ad hoc and
process-driven to date”

“Collaboration is important
to getting good public
policy outcomes”



Why – thriving in flux

“The industry is going through significant change after no change for at least five or six decades so the nature of old roles is up for grabs”

“I want my organisation to be in the middle”

“We need to develop trust within the industry and with stakeholders”

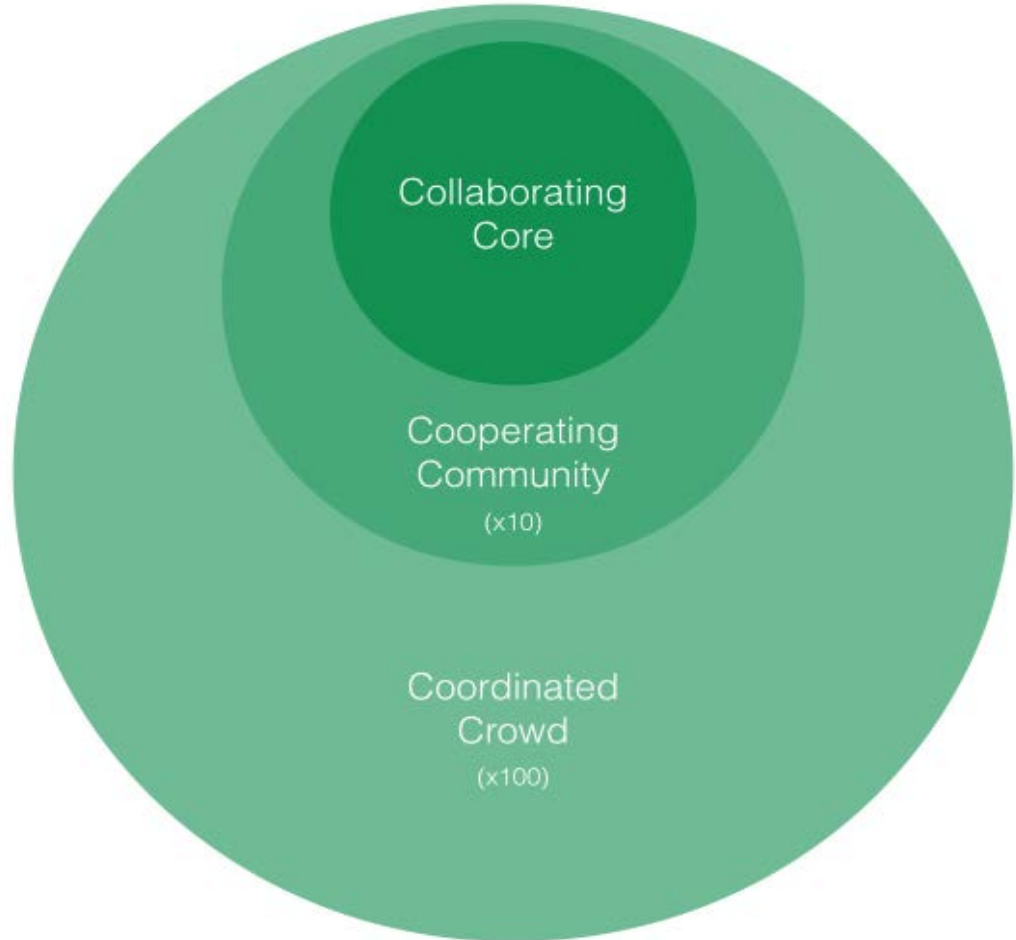
How does effective collaboration come about



Shared understanding of the issue

Respect values, discard prejudices

Recognise and celebrate



What's needed

to make collaboration the energy sector's standard approach to problem solving



Principles	What do we mean by collaboration	Undertakings about how we will go about collaborating
Infrastructure	Access to ideas and other willing collaborators	Capacity for people to participate

Who



NAME	ORGANISATION
Tim Nelson	AGL
Denise Boyd	Consumer Action Law Centre
Sandra McLaren/Tanya McIntyre	AEMO
Garth Crawford/Emma Watts	Energy Networks Australia
Sarah Connolly	AusNet Services
Iain Maitland	Ethnic Communities Council
Jane Leung	Public Interest Advocacy Centre (PIAC)
Katy Hannouch/Katie Casson	Transgrid
Benjy Lee	Jemena
Craig Memery	Energy Consumers Australia
Nefley Hetherington	Energy Consumers Australia

A Suite 2, Level 14, 1 Castlereagh Street, Sydney NSW 2000

T 02 9220 5500

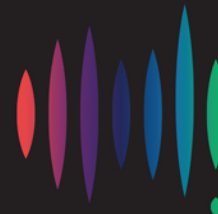
W energyconsumersaustralia.com.au

🐦 @energyvoiceau

in /energyconsumersaustralia

f /energyconsumersaustralia

ABN 96 603 931 326



**ENERGY
CONSUMERS
AUSTRALIA**